



OFFICIAL NOTICE

Date: September 30, 2026

Flight Changes to and from Puerto Natales

Due to runway repair and maintenance work at Puerto Natales Airport (PNT), the relevant authority has imposed flight operating restrictions between **January 11 and March 31, 2027**. These restrictions include runway closures on certain days of the week and affect scheduled flights to and from Puerto Natales during this period.

Passengers whose flights are affected will be rebooked on an alternative itinerary to or from **Punta Arenas (PUQ)**.

Please review the affected bookings and inform your customers of their new itinerary.

The passenger protection policy includes the following options:

- One flight date change with no penalty or fare difference, provided travel takes place within the ticket's validity period.
- Changes may be made no later than 24 hours after the original scheduled departure time of an affected flight.
- The original booking class must be retained. If it is unavailable, book the lowest available class and manually reissue the ticket while retaining the original fare basis and fare construction.
- Reissue with no penalty or fare difference.
- Changes may be made for travel within the ticket's validity period.
- The mandatory endorsement code is "NOTAMPNT".

We regret any inconvenience this situation, which is beyond SKY's control, may cause your customers.

For further assistance, please contact us through our dedicated travel agency support channels. You may also check flight status at the following link: <https://www.skyairline.com/peru/estado-de-vuelo>.

It is essential that this information be read and shared with your teams to ensure a coordinated and consistent approach.